Charles Edward Holaday
MCSD, MCSE + I, MCDBA, i-Net+, Network+, A+, OCP

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Title: **Senior Developer/Systems Analyst**

Computer Education and Training:
- **Microsoft *Training***: Visual Studio .Net Developer Training Conference.
- **Microsoft *Completed College Courses***: NT Server 4.0, NT Workstation 4.0, NT Server 4.0 in the Enterprise, Internetworking TCP/IP on NT, Internet Information Server 4, and Windows 2000 Transition from NT, BizTalk 2006.
- **Programming *Completed College Courses***: Visual Basic I & II, Java I & II, Web Publishing (ASP, Jscript, VBScript, HTML), XML, C++ I & II, BASIC, QBASIC, SAS and SPSS.
- **Cisco *Completed College Courses***: Cisco Network Router Technologies I, Cisco Network Router Technologies II.
- **Oracle *Completed College Courses***: Oracle Database Management, Oracle PL/SQL, Oracle Forms I, Oracle Forms II.
- **Unix / Solaris *Completed College Courses***: Solaris UNIX Operating System, UNIX Internet Server Administration.
- **Novell *Completed College Courses***: Netware 3.12 & 4.11 System Administration, TCP/IP Technologies, Data Communications, Installation and Configuration 3.12 & 4.11, and Microcomputer Maintenance/ Service & Support.
- **Graphic Design *Completed College Courses***: Computer Graphic Art (Photoshop/Illustrator).
- **Interface Technical Training**: BizTalk 2008 Server, SQL Server 2005.
- **Project Management *Completed College Courses***: Project Management.

Education:
- **Master of Science Degree**, Information Management, Arizona State University, Tempe, Arizona, Currently Pursuing.
- **Bachelor of Arts Degree**, Psychology, Arizona State University, Tempe, Arizona, May 1995.
- **Associate of Arts Degree**, Business and Music, Mesa Community College, Mesa, Arizona, May 1992.

Experience:
04/2007 - Present, Information Technology Analyst Programmer II, City of Phoenix, Water Customer Service
- Primary support for multiple applications for the Water Customer Call Center (200+ users)
- Primary support for Water Pay Station User Transaction Terminals (UTT).
- Backup support for water meter reading devices (ITRON) and software implementation (100+ users)
- Manage vendor support.

Languages & Tools: Visual Studio 6 & .Net, SQL Server 2000 & 2005, Oracle 8i & 9i, BizTalk 2004 & 2006, Siebel, LibertyNET, MS Office, MS Project, Toad, Visio, Lotus Notes, Crystal Reports 10, Photoshop
Environment: Windows XP, 2000, NT Server & Professional, Novell, MVS/390, OS/2 and DOS.

05/1998 – 04/2007, Senior Developer/Systems Analyst, Compuware Corporation
04/2006 – 04/2007, 06/2002 – 05/2004, Senior Developer, Maximus (Government).
- Developed and maintained applications to replace existing mainframe application that tracked all invoices, employees, clients, participants and their attendance information using MS Access.

01/2007 – 04/2007, 09/2000 – 12/2000, Developer/SQL DBA, Department Of Public Safety (Government).
- Developed applications using Visual Basic and MS Access 2000 integrated with SQL Server.
- Integrated application with XML for Internet accessibility by employees.

10/2005 – 03/2006, 08/2001 – 04/2002, Senior Developer/SQL DBA, Pinnacle West Capital Corporation/Arizona Public Service/ Palo Verde Nuclear Power Station (Utility).
- Primarily responsible for the creation and maintenance of SQL Server databases and DTS Packages.

- Developed Intranet Web Sites using ASP, JavaScript, VBScript, FrontPage, Macromedia Fireworks 4, Visual InterDev and ActiveX Components integrated with SQL Server.
- Developed and maintained multiple applications written in Visual Basic integrated with SQL Server and IBM DB2.

12/2004 – 09/2005, Senior Developer/DBA, Salt River Project (Utility).
- Created and modified applications written in Visual Basic, ASP.Net, VB.Net, MS Access, XRT (Proprietary Treasury Workstation language) integrated with SQL Server, and Oracle.

05/2004 – 12/2004, Senior Developer/DBA, TERROS, Inc. (Behavior Health).
- Created and modified applications written in Visual Basic and MS Access integrated with SQL Server.

12/2003 – 05/2004, 11/2002 – 12/2002, Senior Developer/DBA, American Express (Financial).
- Created and modified applications written in Visual Basic, C#.Net and MS Access integrated with SQL Server.
- Primarily responsible for the creation of Internet/Intranet reporting application using ASP integrated with SQL.

12/2002 – 12/2003, 08/1998 – 03/1999, Senior Developer/DBA, Arizona Department of Education (Government).
- Created and migrated certification system (originally written in PowerBuilder) to an Internet application using ASP.Net, COM, DCOM, & Active X components integrated with SQL Server.
- Converted Honeywell COBOL to IBM COBOL and Honeywell ECL to IBM JCL.

10/2002 – 11/2002, Senior Developer/DBA, InteSys Technologies, Inc. (Manufacturing).
- Primarily responsible for creation of shipping applications using VB and MS Access integrated with Oracle server.

08/2002–10/2002, 05/2002-06/2002, 12/2000–08/2001, Senior Developer/DBA, PF Chang's China Bistro (Restaurant).
- Primarily responsible for the creation and maintenance of the SQL Server used by all departments on a daily basis.
- Developed multiple applications (i.e. Tip Report, Sales Verification) that are used by all PF Chang's & Pei Wei stores across the nation on a daily basis written in Visual Basic, MS Access, ADO & DAO.
- Created multiple SQL Server DTS Packages.
- Created PC Anywhere Scripts that executed VB Scripts for daily polling of Sales/Labor figures for all stores.
- Developed application to gather GreatPlains (Accounting Department) data for reports and queries.
- Created queries using ADP/PC for Windows (Payroll Department) for Internet application (www.sheakely.com)
- Created Internet web pages (www.PFChangs.com) using Java Server Pages, and .NET on an Apache Server.
- Developed multiple applications using Visual Basic, Visual C++ and MS Access/Excel integrated with SQL Server

04/2002 – 05/2002, Senior Developer, CISCO (Education).
- Developed application to track Network Laboratory (NETLABS) Education Academies, site surveys, and pricing.

04/2000 – 08/2000, Senior Developer/Project Leader/SQL DBA, PCS Health Systems, Inc. (Health)
- Developed multiple user applications using Visual Basic and MS Access integrated with SQL Server.
- Converted SQL Server 6.5 to SQL Server 7.
- Integrated proprietary Barcode Software (TAL ActiveX) for weekly prescription reports mailed to patients/doctors.
- Developed and maintained applications using COBOL, JCL on MVS/390

03/2000 – 04/2000, Senior Developer, Isaac School District (Education)
- Developed a daily timesheet-reporting application using Visual Basic and MS Access to convert AS/400 queries.

10/1999 – 03/2000, Senior Developer/Project Leader/SQL DBA/Network Admin., City of Chandler (Government)
- Implemented and maintained the Call Tracking system for daily functionality
- Functioned as Project Manager that involved the direction of individual resources, application acceptance, testing procedures, scheduling and for the implementation of a new contract.
- Configured and maintained Novell Network 5, with 20 clients on a TCP/IP Network.

07/1999 – 12/1999, Developer, Compuware Corporation (Non-Profit)
- Developed Intranet web pages using Active Server Pages and HTML integrated with SQL Server.

03/1999 – 06/1999, Developer, Arizona Department of Economic Security (Government)
- Analyzed data and system functionality on the IV & V Project for theY2K Implementation and compliance mandated by the US Federal Government.

05/1998 - 07/1998, Developer/Team Leader, Compuware Professional Development Program, Compuware.
- Received training and hands-on experience in application design, analysis and developing of mainframe systems.
- Successfully completed specialized training in JCL, COBOL, DB2/SQL, IMS, CICS, MVS, TSO and VSAM.
- Successfully directed a team project that developed, tested and integrated into production a Human Resources application using CICS and COBOL integrated with DB2/SQL tables and VSAM files.

Languages & Tools:	.Net, SQL Server (6.5, 7 & 2000), Oracle 8i, Visual Basic 5 & 6, Visual C++ 6, ASP, ASP.Net, JSP, VBScript, Javascript, Visual InterDev, C#, COM+, FrontPage 98 & 2000, Fireworks 4, Flash 4, Dreamweaver 3, XML, Visual Source Safe, PC Anywhere, ADP/PC for Windows, DBArtisan 5.4, Erwin, Crystal Reports 6 & 7, PowerBuilder, COBOL, JCL, ECL, DB2/SQL, IMS, CICS, TSO, VSAM, File-Aid, Xpediter, Abend-Aid, QA Run.
Environment:	Windows XP, 2000, NT Server & Professional, Windows 3.1, & 95/98, MVS/390 and DOS.